



**bio-strategy**  
delivering technology

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### **BIO-STRATEGY PANDEMIC MANAGEMENT PLAN FOR COVID-19**

Dear Valued Customer,

I would like to confirm that Bio-Strategy is an Essential Service and is committed to ensuring that we stay fully operational during the Auckland Alert Level 3 and Alert Level 2 in the rest of NZ.

The following has been re-implemented with the change in Alert levels;

- Approx. 80% of the staff have moved to working remotely from home
- A skeleton staff is onsite and physical distancing measures are in place
- Masks are to be worn where physical distancing cannot be maintained
- Only urgent service jobs for essential businesses will be completed
- Good hand hygiene and surface cleaning is ongoing
- Reminders to all onsite staff to stay home if they are sick
- No staff are to travel out of their regions by any means and no customer visits are to be conducted by non-service personnel.

#### **Management of the Supply Chain and Business Continuity**

Bio-Strategy is continuing to work closely with our supply partners to do our utmost to ensure continuity of supply. However, as this is a constantly changing unprecedented situation with no clear end in sight, we cannot offer an absolute guarantee that there will be no disruption to the supply chain.

At this stage the reduction in air cargo availability is the biggest challenge we are facing. We continue to do everything we can to get stock booked on flights that are made available to us.

Our Auckland Warehouse and our third-party Chemicals provider are both operational and will remain so through the Level 3 Alert period.

Kind Regards

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Excellence

Integrity

Team