

## HOLIDAY PERIOD DELIVERIES NOTICE

1st November 2024

Dear Valued Customer,

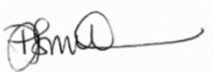
As the end-of-year holiday period is fast approaching, we would like to advise you of our opening times and the cutoff dates for dispatching orders. To help us manage your orders, please notify our customer service team of your business closure dates via [Sales.NZ@bio-strategy.dksh.com](mailto:Sales.NZ@bio-strategy.dksh.com).

### Christmas and New Year Opening Hours

Date	Time	Comments
<b>Tuesday 17<sup>th</sup> December</b>	8:30 am – 5:00 pm	<b>SOUTH ISLAND:</b> Last day for dispatch orders for non-temperature-controlled goods
<b>Thursday 19<sup>th</sup> December</b>	8:30 am – 5:00 pm	<b>AKL &amp; NORTH ISLAND:</b> Normal Deliveries <b>SOUTH ISLAND:</b> Last Day for dispatch of non-temperature controlled goods.
<b>Friday 20<sup>th</sup> December</b>	8:30 am – 5:00 pm	<b>AKL:</b> Normal Deliveries <b>REST OF NORTH ISLAND:</b> Last Day for dispatch of non-temperature controlled goods.
<b>Monday 23<sup>rd</sup> December</b>	8:30 am – 5:00 pm	<b>AKL:</b> Last day for dispatch of non-temperature controlled goods.
<b>Tuesday 24<sup>th</sup> December</b>	8:30 am – 12:30 pm	<b>AKL:</b> Urgent, dispatch of non-temperature controlled goods only (By arrangement only)
<b>Wednesday 25<sup>th</sup> December</b>	Closed	No Dispatches
<b>Thursday 26<sup>th</sup> December</b>	Closed	No Dispatches
<b>Friday 27<sup>th</sup> December</b>	Closed	No Dispatches
<b>Monday 30<sup>th</sup> December</b>	8:30 am – 5:00 pm	Urgent, dispatch of non-temperature controlled goods only (By arrangement only)
<b>Tuesday 31<sup>st</sup> December</b>	Closed	No Dispatches
<b>Wednesday 1<sup>st</sup> January</b>	Closed	No Dispatches
<b>Thursday 2<sup>nd</sup> January</b>	Closed	No Dispatches
<b>Friday 3<sup>rd</sup> January</b>	8:30 am – 5:00 pm	Return to normal dispatches

Please don't hesitate to contact our customer service department on 0800 34 24 66 if you have any queries regarding our opening hours or cut-off dates.

Kind Regards



Della Smith  
General Manager  
Bio-Strategy New Zealand Ltd.