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## CHRISTMAS AND NEW YEAR DELIVERIES NOTICE

1st November 2021

Dear Valued Customer,

As the Christmas Holiday period is fast approaching, we would like to advise you of our Christmas and New Year opening times, along with the cutoff dates for despatching orders before Christmas Day.

### Christmas and New Year Opening Hours

Date	Time	Comments
<b>Tuesday 21st December</b>	8:30am – 5:00pm	<b>AKL &amp; NORTH ISLAND:</b> Normal Deliveries <b>SOUTH ISLAND:</b> Last Day to receive orders before Christmas for Temperature & Non-Temperature Controlled Shipments
<b>Wednesday 22nd December</b>	8:30am – 5:00pm	<b>AKL:</b> Normal Deliveries <b>NORTH ISLAND:</b> Last Day to receive orders before Christmas for Temperature & Non-Temperature Controlled Shipments <b>Orders must be received before 11 am</b>
<b>Thursday 23rd December</b>	8:30am – 12:30pm	<b>AKL:</b> Last Day to receive orders before Christmas for Temperature & Non-Temperature Controlled Shipments <b>Orders must be received before 11 am</b>
<b>Friday 24th December</b>	8:30am – 12:30pm	Urgent, Non-Temperature Controlled Shipments Only
<b>Monday 27th December</b>	Closed	No Despatches
<b>Tuesday 28th December</b>	Closed	No Despatches
<b>Wednesday 29th December</b>	8:30am – 5:00pm	<b>ALL DESTINATIONS:</b> Temperature & Non-Temperature Controlled Shipments <b>Last Day to receive orders before the New Year holiday.</b> <b>Orders must be received before 11 am.</b>
<b>Thursday 30th December</b>	8:30am – 5:00pm	Urgent, Non-Temperature Controlled Shipments Only
<b>Friday 31st December</b>	Closed	No Despatches
<b>Monday 3rd January</b>	Closed	No Despatches
<b>Tuesday 4th January</b>	Closed	No Despatches

Please don't hesitate to contact our customer service department on 0800 34 24 66 if you have any queries regarding our opening hours or cut-off dates.

Kind Regards

Della Smith  
General Manager  
Bio-Strategy New Zealand Ltd.